Understanding Market Research

Dr Preet Deep Singh

Invest India

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Introduction

Market Size

Introduction

- Market Size
- Market Penetration

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- Market Size
- Market Penetration
- Segmenting Targeting Positioning

What is it?

Total Number of People who *Could* buy the product¹

¹In some cases Customer and Consumer are different → ←② → ←② → ←② → → ② → ○ ○

Market Size ○● Market Penetratio O O

How to Estimate Market Size

Total Population



Total Population > Segment

Total Population > Segment > Paying Ability



Total Population > Segment > Paying Ability > Reach

Total Population > Segment > Paying Ability > Reach ... but can you address the entire group?



How to keep Estimates Real

Think for a Moment

- Who can pay ?
- Who would be interested?
- Who needs your product?
- Who is not with a competitor?
- Who can afford?
- Who can legally access it?
- Who can access it geographically?



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Market Penetration ○ •

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What you should carry at the back of your mind. Source: Outlook India

What is the Market Size of Mutual Funds?

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What is the Market Size of Mutual Funds?

No One can address the entire market.



What is the Market Size of Mutual Funds?

No One can address the entire market.





STP

Segmenting

How do you cut the cake

Method 1

- Method 1
 - Geographic
 - 2 Psychographic
 - Behavioural
 - Oemographic

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- Method 2
 - Retailers
 - Wholesalers
 - Consumers



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Targeting

Where Do we Focus

Which slice of the cake is important?



Targeting

Where Do we Focus

Which slice of the cake is important? Depends on the type of product you have.





Targeting

Where Do we Focus

Which slice of the cake is important? Depends on the type of product you have. B2B, B2C, B2G



STP

Positioning

What do you feel when

you touch an Apple Mac?

- you touch an Apple Mac?
- you hear about PVR Director's Cut?



- you touch an Apple Mac?
- you hear about PVR Director's Cut?
- you are boarding a Japanese Train?



- you touch an Apple Mac?
- you hear about PVR Director's Cut?
- you are boarding a Japanese Train?
- you have an old Nokia phone?



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STP

Positioning

The Positioning

• Apple: Design

The Positioning

• Apple: Design

• PVR Director's Cut: Exclusive/Comfort

The Positioning

• Apple: Design

• PVR Director's Cut: Exclusive/Comfort

• Japanese Train: Punctuality

The Positioning

Apple: Design

PVR Director's Cut: Exclusive/Comfort

• Japanese Train: Punctuality

Old Nokia phone: Reliability

The Positioning

Apple: Design

PVR Director's Cut: Exclusive/Comfort

Japanese Train: Punctuality

Old Nokia phone: Reliability

The feeling the brand tries to evoke.



Total Available Market, Served Available Market, Target Market



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Figure: A Wiki graphic representing Market Size related concepts.

Understanding with an Example

Helping a Startup that is putting Vehicle Inspections on Blockchain

- Before an insurance is taken out
- Done for 2 wheelers and 4 wheelers.
- Used at the time of claim.



Understanding with an Example

Helping them Build a Market Plan

Segment:



²See new Motor Vehicles Act

Understanding with an Example

Helping them Build a Market Plan

• Segment: as per value chain:



²See new Motor Vehicles Act

• Segment: as per value chain: Insurance company, inspection agency, insured.



²See new Motor Vehicles Act

- Segment: as per value chain: Insurance company, inspection agency, insured.
- Target:



²See new Motor Vehicles Act

- Segment: as per value chain: Insurance company, inspection agency, insured.
- Target: the party who cares about this:



²See new Motor Vehicles Act

- Segment: as per value chain: Insurance company, inspection agency, insured.
- Target: the party who cares about this: Insurance company



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- Segment: as per value chain: Insurance company, inspection agency, insured.
- Target: the party who cares about this: Insurance company
- Positioning:



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- Segment: as per value chain: Insurance company, inspection agency, insured.
- Target: the party who cares about this: Insurance company
- Positioning: What is the most valuable thing?



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- Segment: as per value chain: Insurance company, inspection agency, insured.
- Target: the party who cares about this: Insurance company
- Positioning: What is the most valuable thing? Reliability



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- Segment: as per value chain: Insurance company, inspection agency, insured.
- Target: the party who cares about this: Insurance company
- Positioning: What is the most valuable thing? Reliability
- Size:



²See new Motor Vehicles Act

- Segment: as per value chain: Insurance company, inspection agency, insured.
- Target: the party who cares about this: Insurance company
- Positioning: What is the most valuable thing? Reliability
- Size: Mandatory for all Vehicles: ²



²See new Motor Vehicles Act

- Segment: as per value chain: Insurance company, inspection agency, insured.
- Target: the party who cares about this: Insurance company
- Positioning: What is the most valuable thing? Reliability
- Size: Mandatory for all Vehicles: ² People who have a break in insurance



²See new Motor Vehicles Act

- Segment: as per value chain: Insurance company, inspection agency, insured.
- Target: the party who cares about this: Insurance company
- Positioning: What is the most valuable thing? Reliability
- Size: Mandatory for all Vehicles: ² People who have a break in insurance

Also understand that if it is mandatory for all, then fewer insurances will lapse and this is a shrinking market size.



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Sources of Data

Where can you get the data?

- United Nations
- RTI Data
- Rajya Sabha / Lok Sabha Questions
- Fortune, Forbes, Economist
- Research Papers
- MOSPI (Statistics and Project Implementation)
- Annual Reports
- Industry reports



Sources of Data

Till Next time

For any idea of yours, do a market size

Sources of Data

Till Next time

- 1 For any idea of yours, do a market size
- Figure out the positioning of your 5 favorite products pause

@DrPreetDeep on Twitter; Book that deals with basics of entrepreneurship on Amazon. If you like it, we can share it for free.

